



Operations Manager - Hospitality

Full-time 40 hours per week (including some evening and weekend work)

Salary £35,000 per annum

The Operations Manager - Hospitality has an eclectic mix of accountabilities that require excellent management skills. You will need to have a passion for high standards and exceptional customer service as you will be managing many of the critical support areas of customer facing services and, ensuring that the team delivers outstanding service levels.

To succeed you will need to be able to demonstrate at least two years' management experience within Hospitality or Food & Beverage, with transferable skills to achieve success through leading others in the remaining job areas. Someone who is really looking to make their mark and be at the forefront of providing integrated services to achieve commercial success. Working in harmony with the leadership and management team the role will bring together the functions of:

- Catering Services (provided through sub-contracting)
- Housekeeping & Laundry Services
- Clubhouse and social events
- Security & Caretaking

With excellent communication skills and the ability to achieve good results the Operations Manager - Hospitality will create an effective team that supports the Trust to be at the forefront of modern ambitious services for the residents of the village. In addition to this, you will play a key part in supporting the Trust's ambition to develop its' commercial business through the growth of Hospitality services across the village.

Please be aware that an enhanced DBS check will be required for this role.

What we offer: The Trust offers a wide variety of staff benefits, including life assurance, pension, generous holiday allowance, free parking also excellent training and development opportunities.

About us: This is an exciting time to join the Trust. We have an ambitious development programme underway in the village to support our new model of care; enabling our residents to live as independently as possible. We are firmly focussed on the transition to our new Care Hub, due to open in Spring 2019, which will offer 30 care suites and a range of other facilities.

Closing date: 30th January 2019

**For the full role profile and application form
contact Fiona for Sue on 01932 264546 / 825804 or by email:
job.enquiries@whiteleyvillage.org.uk**

