



Whiteley Village
A century of caring for the elderly

February 2018

VACANCY

Head of Operations (Care)
Circa £40K
40 Hours

THE WHITELEY HOMES TRUST

Registered Charity 1103056
"A Caring Community"

Whiteley Village is a retirement community situated in Walton on Thames, Surrey in 230 acres of beautiful woodlands where our aim is to be the best place to age in Britain. To complement our community services team we are looking for a new Head of Operations to join us in running our CQC regulated services across the village. The services include the line management of three registered managers who manage a residential care home for 27 people, a care home with nursing for 76 people and a care at home service for 70 people. You will join us at a very exciting time as we firm up our plans to build more housing options across the Village to help more older people.

You will be providing excellent services where your general management skills and your understanding of the needs of older people will enable you to lead by example. You will not be alone in doing this. You will work alongside the Director of Community Services and the Quality and Clinical Care Lead. It is fair to say there is a lot of support around and lots of our staff tell us that they have a lot of opportunity for development within the Trust.

You will certainly need to have a demonstrable track record of delivering personalised services for older people in a multi-site environment. You will also need to be a strong leader with a solution focussed, proactive and collegiate style.

If you think this role is exciting and you have the necessary attributes then please get in touch with Lilian or Fiona for further details including the Job Description on 01932 264549/264546 or by email at job.enquiries@whiteleyvillage.org.uk

Closing date: 19 February 2018

Interview date: 28 February 2018

An Enhanced DBS check will be required for this role.

Applicants must be able to empathise with elderly residents and provide a courteous & caring service.