



The Whiteley Homes Trust

Registered Charity 1103056

Comments, Compliments & Complaints



Your Compliments, Comments and Complaints

We aim to provide the highest standards to all people using our services and we hope you have been satisfied with the service you receive.

Whiteley Village welcomes your views as this helps us make improvements.

If you have specific comments or suggestions about the service you have received, please complete the comments, compliments and complaints section of this leaflet. This can be returned to a relevant manager of the service or the General Office at Whiteley Village, Octagon Road, Surrey KT12 4EH.

Commending Staff

We always like to hear about members of staff who have provided exceptional service.

Please use the comments/suggestions section of this leaflet if you would like to tell us about a member of staff you would like to commend.

Please tell us their name, where they work and how they helped you.

