



Whiteley Village
A century of caring for the elderly

1st January 2014

Dear Sir/Madam,

Whiteley House is integrated within Whiteley Village which is a 100 year old retirement village. The Grade II listed building has been adapted as a care setting, whilst still retaining its character. This gives it a very homely feel.

Ingram House is a modern residential home for self-funding residents. Each room has its own en-suite facilities and views over the gardens.

We care for residents who are self-funding in paying for their care needs, as well as those who have Continuing Healthcare Funding.

Our highly trained nurses and care staff meet the individual care needs and choices of our residents from residential care, through to nursing, palliative and end of life care, in a safe and peaceful environment. We work closely with other professionals such as General Practitioners and the local hospices.

We also offer respite care to give carers a break and also care for those who have been in hospital who may need extra time to recuperate before returning home.

The care team promotes person centred care, enhancing independence, choice, dignity and privacy to enable residents to live a fulfilling life.

Residents are able to enjoy the beautiful surroundings and be a part of village life in a friendly and caring community.

Family and friends are able to visit at any time, to be involved with formulating individual care plans and activities programme.

Informal visits are always welcome.



To make an appointment to visit the home to discuss your personal requirements please contact us on:

Telephone Number 01932-857821 Monday – Friday 9am – 5pm.

All residents are assessed before admission by myself or Deputy Matron Ethna Mertens to identify care needs and dependency levels. Our fees are based on these care assessments and chosen room.

Our fees range from:

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|------------------|---------------------------------------|------|-------------------|
| Residential Care | Whiteley House (standard size room) | from | £ 761.00 per week |
| | (en suite room) | from | £1083.00 per week |
| | Ingram House (standard size en-suite) | from | £ 867.00 per week |
| Nursing Care | Whiteley House (standard size room) | | |
| | Medium dependency | from | £ 952.00 per week |
| | High dependency | from | £1083.00 per week |
| | (to be advised on assessment) | | |
| | En suite rooms | from | £1225.00 per week |
| Respite Care | Whiteley House or Ingram House | from | £1004.00 per week |
| | (en suite rooms) | from | £1237.00 per week |

Fees do not include personal items such as telephone, newspapers, toiletries, chiropody, hairdressing or escort duties to appointments.

All the above prices quoted are based on a medium dependency. If a prospective resident is high dependency then the fees will be higher than those quoted above. The dependency tool is completed at assessment.

There is an application and financial assessment form in the pack, if you are interested please complete this form and return to the Care Centre. Fees are paid on the 1st of the month by direct debit.

I very much look forward to hearing from you.

Yours sincerely,

Hilary J Harding RN RMA
Matron/Manager